

Voucher Terms and Conditions

- Gift Vouchers are non-refundable and cannot be exchanged for cash.
- Valid for Regent Theatre ticket purchases only and are subject to ticket availability.
- Vouchers purchased online will be delivered to the purchaser's inbox. They can be printed, forwarded to the intended recipient, or exchanged at the Box Office for a physical voucher.
- Online vouchers are available in denominations of \$50, \$100, \$150 and \$200 only. Vouchers purchased at the Box Office may be issued for any amount.
- The Gift Voucher must be presented at the Regent Theatre Box Office when booking, or the voucher number quoted when booking online.
- If the full value is not used in one transaction, the remaining balance will be held on the voucher for future ticket purchases until the voucher expires. Any amount under \$10 can be refunded in cash.
- If the purchase exceeds the voucher value, the difference must be paid in full by the customer.
- Gift Vouchers purchased on or after 1 April 2026 are valid for 3 years from the date of purchase, in accordance with the Fair Trading (Gift Card Expiry) Amendment Act 2024.